



THE PET PATROL
P.O. Box 980255
Houston, Texas 77098
(713)522-1954

CLIENT SERVICES AGREEMENT

The Pet Patrol, a non-profit corporation, enters into an agreement with _____
(hereinafter called "Client") for the following pet(s), and only these pet(s).

Name: _____ dog/cat/other: _____ m/f age: _____ spayed/not spayed

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Name: _____ dog/cat/other: _____ m/f age: _____ spayed/not spayed

Which of these pet(s) are co-owned with another person: _____

The following terms and conditions shall apply:

1. Rights and Responsibilities of the Pet Patrol. The Pet Patrol agrees to assist Client in retaining possession of pet(s) until Client releases the pet(s) to another person or until Client becomes unable to keep the pet(s) by providing the following services:
 - a. provide in-home pet care, foster care, professional boarding, limited transportation for Client and pet(s), and other services as deemed necessary by The Pet Patrol and as resources permit;
 - b. provide such pet care in the event of Client's temporary inability to care for the pet(s);
 - c. provide food and supplies for pet(s) while in foster care, excluding veterinary care which is provided only in the event that Client qualifies under the Financial Aid Agreement;
 - d. assist Client in finding suitable new homes for pet(s) only if the owner is an existing Client of The Pet Patrol;
 - e. find a permanent home for pet(s) when The Pet Patrol cannot locate or contact Client for 21 days after The Pet Patrol has begun providing foster care, unless prior arrangements have been agreed to between the parties;
 - f. provide assistance with spaying or neutering of pet(s) upon Client's request;
 - g. not to sell pet(s) or give pet(s) away for any type of research;
 - h. allow Client, whenever possible, to visit pet(s) when pet(s) are placed in a permanent home by The Pet Patrol if mutually agreed upon between the new owner and the Client; and
 - i. perform an autopsy on pet(s) in the event of death, if deemed necessary by The Pet Patrol at the expense of The Pet Patrol.
2. Rights and Responsibilities of Client. Client agrees to the following:
 - a. retain all financial responsibility for the pet(s) unless a Financial Aid Agreement has been approved by The Pet Patrol;

- b. be responsible for reasonable costs for any damage caused by pet(s) while in foster care, unless other arrangements have been agreed to between the parties;
- c. not breed the pet(s) or acquire additional pet(s) during the term of this Agreement;
- d. give permission for The Pet Patrol to release Client's name, telephone number, address, and information about Client's physical condition to The Pet Patrol representatives assigned to Client;
- e. provide The Pet Patrol with all relevant information requested or necessary to fulfill the terms of this Agreement in order that The Pet Patrol can provide the best possible service to Client and pet(s);
- f. notify The Pet Patrol immediately of any change in the address, telephone number, status or health of the pet(s) or Client; and
- g. be present when in-home pet care is being provided by The Pet Patrol representatives, unless Client or Client's authorized representative (e.g., landlord, neighbor, friend, family member, etc.) has requested that The Pet Patrol representatives enter Client's home without Client's presence.

3. Release from Liability. Client agrees to release and hold harmless The Pet Patrol, its directors, staff, volunteers, contractors or representatives from any and all liability arising from the performance of any services under this Agreement, including any injury, loss or death to pet(s) while under the care of The Pet Patrol or its representatives.

4. Term and Termination. This Agreement shall be valid unless cancelled for any reason by either party by giving 10 days' written notice to the other party. This Agreement will automatically terminate upon Client's surrender of the pet(s) to another person.

5. Miscellaneous. This Agreement shall not be assigned unless agreed to in writing by both parties. All rights and waivers in this Agreement are binding on Client's heirs or assigns, and Client directs his or her heirs or assigns to notify The Pet Patrol in the event of Client's incapacity or death so that Client's wishes with regard to the pet(s) may be honored unless otherwise agreed to in writing between the parties.

In the event of my death, I request that The Pet Patrol do the following with my pet(s):

I understand that The Pet Patrol may not be able to accommodate my request and therefore authorize The Pet Patrol to do whatever they believe to be in the best interest of my pet(s), including euthanase the pet(s) if deemed necessary in The Pet Patrol's sole discretion.

Client acknowledges by signing this Agreement that Client has read, understands and agrees to all its terms and conditions.

Signature of Client

Date

Signature of The Pet Patrol Representative

Date

Please Print Names of Your Authorized Representative(s) [e.g., landlord, neighbor, friend, etc.]

Phone Number(s)



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Dear Animal Care Professional:

Having AIDS is a time of confusion, change, loss - a time when a faithful pet may be the only relief from isolation. Unexpected hospital stays and other complications often prohibit pet care. The Pet Patrol is a non-profit organization, founded in 1987, whose volunteers care for pets in the homes of people living with AIDS.

Houston area veterinarians, groomers and kennel owners are assisting the Pet Patrol by providing people we refer with services listed below at reduced or no cost. If you have clients in need of our service, please have them contact us. If you are interested in more information or in participating in the program, fill out the lower portion of this letter and return it to us. Or, give us a call at: 522-1954.

Donations help defray the costs of veterinary care, city registration, spaying and neutering, pet food, supplies and flea control. Volunteers provide grooming, in-home assistance or foster care for pets; hospital visitations with the pet, and friendship to both owner and pet.

We welcome your ideas, referrals and/or participation. Thank you.

Sincerely,

Tori Williams
Pet Patrol Coordinator
(713) 522-1954

Name: _____ Phone: _____

Address: _____

- ☐ I would like more information on the Pet Patrol.
☐ I would be happy to provide the following services to people living with AIDS referred by the Pet Patrol:

<u>Service</u>	<u>Free</u>	<u>Reduced Rate</u>
<input type="checkbox"/> Veterinary Medical Care.....	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Boarding.....	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Grooming.....	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Other: _____	<input type="checkbox"/>	<input type="checkbox"/>

☐ Assist the Pet Patrol in finding homes for animals.

Return to: The Pet Patrol
P.O. Box 980255
Houston, Texas 77098



PET PATROL ACTIVITIES

Tori Williams, MSW
President and Founder

Billy E. Price, Jr.
Vice President
Client Services

Bill Mertz
Vice President
Volunteers

C. Richard Arenschieldt
Vice President
Public Relations

Cory Stiles, DVM
Vice President
Administrative Affairs

Suzanne Upshaw
Secretary

Jeffrey R. Cox
Treasurer

Board Members:
Susan R. Baker
Marlene Caldwell
Kathleen DeSilva, JD
Pat Fuhrer
Del Fullen
Maureen Howard
Dan Jordan, DVM
Linda Lively
Peggy Lloyd
Randy McBride, DVM
Carol Mifsud
Denny Mounce
Tom Portwood
Claudia Staffa
Taffi S. Tippet, DVM
Keven Turk
Al Smith, DVM,
In Memoriam

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Client Assignment – Pet Patrol volunteers are assigned to work one on one with a client. They bathe the pet once a month, walk the pet, change the cat litter, etc. – i.e. become a "buddy" to the client and make sure they get what they need to keep their pet with them. The volunteer calls the Pet Patrol when the needs of the client are too much for that volunteer to handle. If the client goes into the hospital and the volunteer cannot take care of the pet, the volunteer calls the Pet Patrol to arrange foster care and be the liaison between the client, foster parent, pet, and Pet Patrol. The volunteer provides hospital visitation with the owner and pet whenever possible.

Foster Care – We desperately need more foster homes for people who go into the hospital and need someone to take care of their pet. We are also working with the Homeless Pet Placement League to place our pets when they need a permanent new home. This means keeping the pet Monday through Friday and working with the Pet Patrol Placement Committee to get the pet to the Placement League on weekends.

Day Time Transportation – We occasionally need help Monday through Friday transporting a sick animal to the vet or an orphaned animal to a foster home.

Dip Days – On the 4th Saturday of every month, pairs of volunteers go into the homes to bathe dogs and treat the inside and outside of the home. Flea control is one of the biggest and most expensive challenges to our program. Occasionally we will bring 10 – 15 dogs to a grooming shop to be groomed by volunteer hairdressers under the supervision of a trained groomer.

Dog & Cat Shows – Once a year we set up a booth at the local dog or cat show. Pet Patrol volunteers greet the public, answer questions, and recruit new volunteers.

Monthly Food Delivery Program – Meals on Wheels for Pets! The 3rd Saturday of each month volunteers arrive at the Pet Patrol office, pick up pre-packaged food, and go in pairs to deliver the food and visit with the same 3 clients each month. Still in the "pilot" phase, we are currently providing food to 60 pets in 35 households. Due to the cost of special foods, we are also looking for people who will send monthly checks to financially support a pet with a special diet.

Shot Clinics – Six times a year we have veterinarians volunteer their time on a Saturday afternoon to provide rabies and other annual shots, heartworm checks, and general physicals to 60 of our pets. Volunteers run the clinic by providing assistance with reception duties, transportation, intakes, and in other ways. We use a photographer to photograph each of the clients with their pets. The photos are sent to the clients as a greeting card from the Pet Patrol at Christmas time.

Office Help – The first Saturday of every month volunteers come together in the Pet Patrol office to prepare mailouts, write thank you notes, update the volunteer and client data bases, etc.

Other – Volunteers coordinate all of the above activities. We are always looking for individuals to assist and become coordinators, or to work with the following committees: PR/Fundraising, Pet Placement, Computer Management, and more. In other words, tell us your special talents and we will find a place for them in the Pet Patrol!

PET PERSONALITY PROFILE

Pet's Name: _____

Age: _____ Owned for how long? _____

Fed what food? _____ (dry, canned, semi-moist)

Is Pet good with children? _____

Good with other animals? _____

Where does the animal sleep? _____

Kept inside or outside? _____

Housebroken? _____

Used to riding in a car? _____

Used to walking on a leash? _____

Reaction when left alone: _____

Any obedience training? (describe) _____

Favorite toys: _____

Bad habits: _____

Afraid of (thunder, men, etc.): _____

Any health problems? _____

Do you live in an apartment, housetrailer, condominium, townhouse,
or house? _____

* * * * *

CIRCLE THE WORDS THAT BEST DESCRIBE THIS PET:

destructive
protective
easy-going

nervous
friendly
aggressive

noisy
active
playful

aloof
quiet
shy

OTHER COMMENTS: _____

CLIENT

INTAKE

Date of Intake: _____ By: _____

Financial Status: _____ SSI _____ SSD

A Information:

Name: _____

Address: _____

Phone (h) : _____

Phone (w) : _____

Volunteer Information:

Name: _____

Address: _____

Phone (h) : _____

Phone (w) : _____

Pet Information

Name	Breed	Age/Birthdate	Health/Special Needs

Emergency Information:

Veterinarian's Name: _____ Phone: _____

Clinic/Office Address: _____

Directions to clinic from PWA's: _____
_____Financial arrangements with the Vet are: _____
